

SCHIEDEL ISOKOAT GUARANTEE

The Schiedel logo consists of the word "SCHIEDEL" in white, uppercase, sans-serif font, centered within a solid orange square.

INTRODUCTION

ISOKOAT is guaranteed for ten years against functional failure provided that the installation has been carried out by an approved ISOKOAT installer. Installation must be carried out in accordance with application and installation instructions by Schiedel Chimney Systems and as per the agreed HETAS approved process.

Conditions

It is a condition that the chimney/flue is correctly dimensioned for the appliance which it serves, and that normal appliance and chimney maintenance and cleaning is carried out regularly. In the event of an ISOKOAT process failure, Schiedel Chimney Systems will repair the system free of charge, depending upon the structure and structure prevailing at the time of initial application. Although flues are correctly sized, environmental conditions may cause problems. Positive proof of purchase date must be presented with an eventual claim to the approved installer.

Limitations

Consequential damage resulting from ISOKOAT failure is not covered by this guarantee. Failure due to misuse, faulty workmanship and/or installation procedure will not be the responsibility of Schiedel Chimney Systems. The effects of products of combustion other than from normal fuels i.e. solid fuel, wood, peat, oil and gas (excluding condensing boilers) are not covered by the guarantee. Exceeding the temperature limits set by Schiedel Chimney Systems, or the injection of water or other fluids into a hot flue, will invalidate the guarantee.

Issued to:	Billing Chimney & Flue Services Ltd Crosslanes Farm, Mockbeggar, Ringwood, Hampshire, BH24 3NH
Installed by	Billing Chimney & Flue Services Ltd Tony Billing
Date / Installation reference	JW Rihoy & Son Limited Bella Luce La Fosse De Haut, St. Martin, Guernsey, Channel Islands, GY4 6EB 9th July 2026

Schiedel Chimney Systems Ltd.

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