

# Installer Rewards

<b>Introduction.</b>	<b>2</b>
<b>How points are worked out.</b>	<b>3</b>
Schiedel connecting flue pipe.	3
Schiedel chimney liners.	3
Schiedel system chimneys.	3
Stove systems.	3
Garden Fireplace.	3
<b>Example installs.</b>	<b>4</b>
<b>How to join the scheme.</b>	<b>5</b>
<b>Logging in and adding an installation.</b>	<b>6</b>
The account page.	7
Householder details.	8
Adding installation details.	9
<b>Redeeming your points.</b>	<b>12</b>
<b>Notes.</b>	<b>13</b>
<b>Existing testimonials from users.</b>	<b>13</b>

## Introduction.

Whenever you register an installation with our easy to use, online guarantee registration portal, you will now accrue points based on the number of installations and installation type. Points can be redeemed against vouchers usable at thousands of shops, eateries and attractions throughout the UK.

Every time a Schiedel product is installed, customers simply need to register the project on a dedicated website, [www.schiedelrewards.co.uk](http://www.schiedelrewards.co.uk).

Points will be allocated for each install and once 10 points have been earned (easily achieved in as few as one or two installations depending on products installed) they can be exchanged for Love2Shop vouchers, which are valid at over 20,000 retail, food and entertainment outlets throughout the UK; including Boots, Gap, Pizza Express, Alton Towers and many more.

Each Schiedel product is worth a different number of points, between 1 and 3 depending on its value. Projects using multiple products will accrue multiple points! And that combined with exceptional guarantees on all Schiedel products, including Lifetime Guarantees for ICID and Flex mean that choosing a Schiedel system is not only beneficial to the installer, but also the homeowner.



The Love2shop Voucher is accepted at over 150 leading brands including...



## How points are worked out.

The points are worked out as below:

### Schiedel connecting flue pipe.

- Schiedel Connecting Flue Pipes (Prima Smooth & Prima Plus, ICID Plus, ICS) – 1 Point

### Schiedel chimney liners.

- Schiedel Flexible Flue Liners (TecnoFlex Plus & Triple Lock) – 1 Point
- Schiedel Mineral Chimney Liners (Pumice, Ceramic) – 2 Points
- Schiedel Single Wall Flue Liners (Prima Plus, Prima Smooth) – 2 points

### Schiedel system chimneys.

- Schiedel System Chimney (B Vent, Prima Plus) – 2 Points
- Schiedel Stainless Steel System Chimneys (ICID Plus, ICS) – 3 Points
- Schiedel Mineral System Chimneys (DM, Swift, Swift Air, Absolut) – 3 Points

You are also allocated 1 point if the installation is single-storey and 2 points for multi-storey.

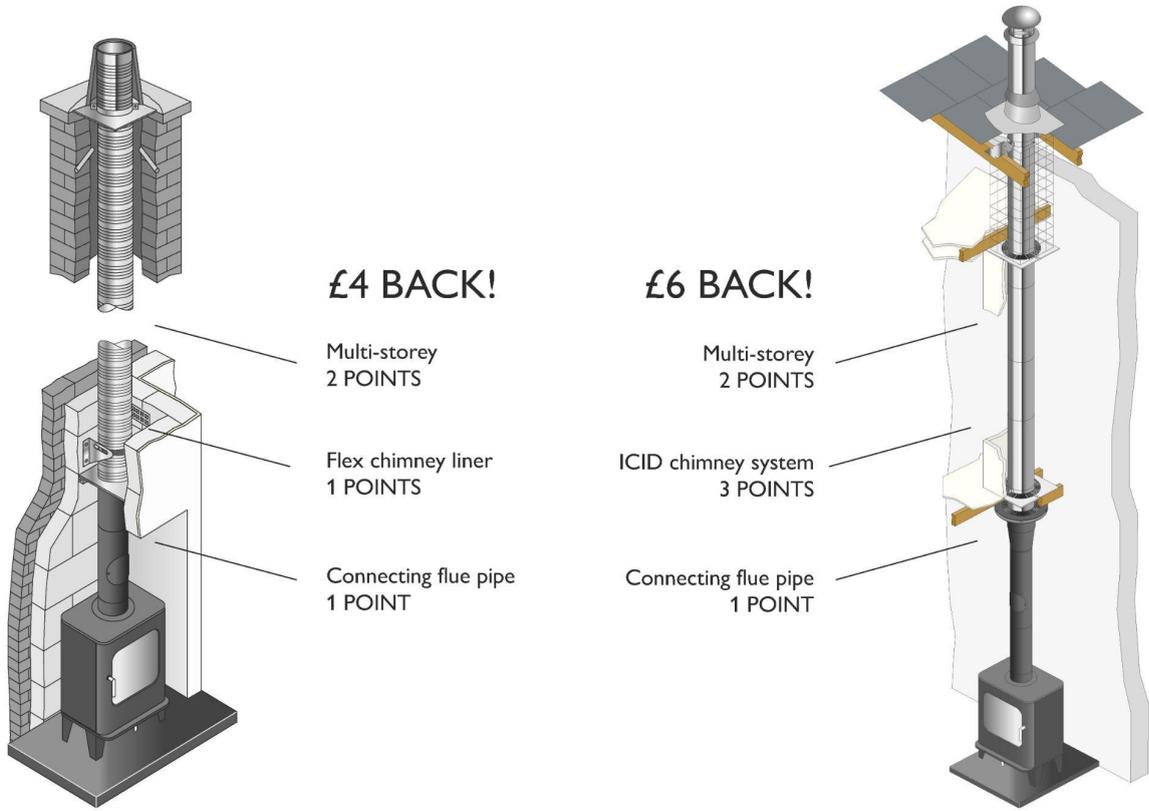
### Stove systems.

- Celsius and Sirius – 50 points (please contact us when registering this items)

### Garden Fireplace.

- Garden Fireplace models – 5 points

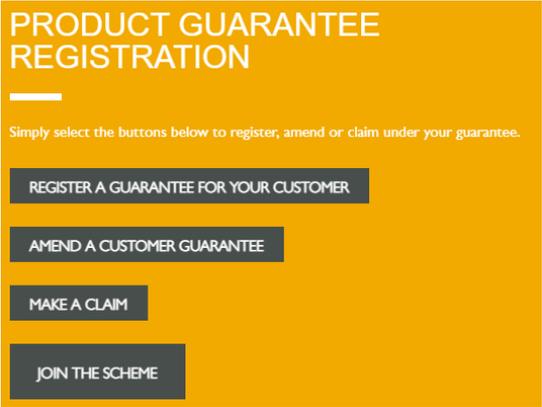
Example installs.



For our Sirius and Celsius stove systems, we have an offer of 50 points (= £50) added when installing. Please contact us on [sales.uk@schiedel.com](mailto:sales.uk@schiedel.com) for more details.

# How to join the scheme.

Visit <https://www.schiedel.com/uk/schiedel-world/guarantee-registration> and select JOIN THE SCHEME. Then fill out your details to open your account.



**PRODUCT GUARANTEE REGISTRATION**

Simply select the buttons below to register, amend or claim under your guarantee.

- REGISTER A GUARANTEE FOR YOUR CUSTOMER
- AMEND A CUSTOMER GUARANTEE
- MAKE A CLAIM
- JOIN THE SCHEME

## REGISTRATION FORM

### Installer Details

First Name	<input type="text"/>
Last Name	<input type="text"/>
Company Name	<input type="text"/>
Your Email Address	<input type="text"/>
Installer Registration Body	<input type="text" value="HETAS"/>
Installer Registration Number	<input type="text"/>
Street	<input type="text"/>
Town	<input type="text"/>
Postcode	<input type="text"/>
Contact Number	<input type="text"/>
Choose Password:	<input type="password"/>

### Terms and Conditions

- I accept the Schiedel Installer loyalty scheme [Terms and conditions](#)
- I hereby accept the privacy policy of Schiedel

**Register**

## Logging in and adding an installation.

Once registered, you can then enter your email address and password and will be taken to your Installation page.



### SCHIEDEL PRODUCT GUARANTEE REGISTRATION AND INSTALLER REWARDS SYSTEM

Our Schiedel Installer rewards scheme is tailored to support you for installing our products as well as recognising your business with us. You will receive points for every Schiedel Installation that you register with us online.

Then you can treat yourself, your family or your friends by redeeming your points against vouchers. 1 point = £1 and you can redeem them once you have amassed 10.

**Double points for your first Installation – Register today!**

### SIGN IN TO YOUR INSTALLER REGISTERED ACCOUNT

Email

Password

[Forgot your password](#)

[Not registered yet? Register today](#)

## The account page.

The account page will have two sections, the top part will allow you to add an installation in two different ways.

1. You can add a single installation, which is covered over the next few pages
2. And you can also add installs in bulk using a spreadsheet.

The information to be entered on both methods is the same.

This page also shows points details and allows them to redeem points.

## MY INSTALLATIONS

Add a single installation

MY POINTS  
Current points: 75  
Redeemed points so far: 84

Redeem points

Prefer to upload multiple installations? Simply download our new template, enter your data and upload using the file selector below.

Download Template

Please upload your template in the original .xlsx format once all fields have been populated. The system will validate entries to ensure compliance and feedback will be provided below if any entries fail to meet the required criteria.

Choose file | No file chosen

Upload File

Below this section you can see a summary of all existing installations. Each existing one can be clicked to view more information, including re-issuing PDF certificates.

Customer Name: davinder Sangha		Points Added: 6
Customer Address:		
Date of purchase: 19/07/21	Date of installation: 19/07/21	
Approved Fuel Type: Wood	Appliance type/model: Chilli Penguin	
Generate Certificate		More information >

Customer Name: davinder Sangha		Points Added: 6
Customer Address:		
Date of purchase: 19/07/21	Date of installation: 19/07/21	
Approved Fuel Type: Wood	Appliance type/model: Chilli Penguin	
Generate Certificate		More information >

## Householder details.

It's important to add in householder details, especially postcode and full address. If the householder moves, then the guarantee is still valid for the new homeowner.

### ADD INSTALLATION

[BACK TO MY INSTALLATIONS](#)

#### HOUSEHOLDER DETAILS

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First Name:

Last Name:

Email:

Contact Number:

House Number:

Street:

Town:

Postcode:

## Adding installation details.

The installation details need to be added. This must be done by the installer in order to register the guarantee correctly and also for points to be added to the installer account.

### PRODUCT DETAILS

Approved Fuel Type:

Appliance type/model:

Draught test result:

Connecting Flue Pipe / Int flue Ø  Internal flue diameter

*An order number must be provided for atleast one of this, or Chimney Liner or System, to be awarded points*

Connecting Flue Pipe order number

Chimney Liner or System / Int flue Ø  Internal flue diameter or chimney dimensions (Isokoat)

*An order number must be provided for atleast one of this, or Connecting Flue Pipe, to be awarded points*

Chimney Liner or System order number

Liner to a System Chimney (if applicable) / Int flue Ø  Internal flue diameter

Is this a single storey bungalow (bungalow), or multi storey (house/flat) installation:  Single storey  Multi storey

Supplier/stockist:

Date of purchase: Day  Month  Year

Date of installation: Day  Month  Year

Installer name (if different from account holder):

Installer Registration Number (if different from account holder):

Would you like to be kept up to date with information on our products as well as useful guide, etc.?  Yes  No

Add

More details on what to enter is shown on the next page.

1. Approved fuel type to be added, for example, “wood, multifuel”.

Approved Fuel Type:

2. Appliance type can be a free text, so the name of the stove or appliance installed, for example, “Clearview Model 100”.

Appliance type/model:

3. Draught test result – this can be added retrospectively if needed.

Draught test result:

4. Connecting flue pipe is the connection from the stove to the chimney system, for example, “Prima Smooth” and “150 dia”

Connecting Flue Pipe / Int flue Ø

5. Connecting flue pipe order number is important, as this verifies the order and calculates the points.

*An order number must be provided for atleast one of this, or Chimney Liner or System, to be awarded points*

Connecting Flue Pipe order number

6. Chimney liner or system gives you a drop down of our range of chimney products. Please select the one which you installed for this household. Also add in the internal flue diameter.

Chimney Liner or System / Int flue Ø

7. Below this is the order number of the liner or chimney system. Either this or the connecting flue pipe order must be filled in order to calculate points. The system will be registered without these, but points won’t be allocated.

*An order number must be provided for atleast one of this, or Connecting Flue Pipe, to be awarded points*

Chimney Liner or System order number

8. \* If applicable. On occasion, a flexible liner can be installed and then connected to a system chimney – if this is the case, then enter the details here.

Liner to a System Chimney (if applicable) / Int flue Ø

9. Finally, add in the single storey or multi storey

Is this a single storey bungalow (bungalow), or multi storey (house/flat) installation:  Single storey  Multi storey

10. Supplier and stockist is free text, so add the company where you purchased the material.

Supplier/stockist:

11. Date of purchase and date of installation are self-explanatory

Date of purchase:

Day  Month  Year

Date of installation:

Day  Month  Year

12. If you have an installation team working for you, then please enter their details as shown.

Installer name (if different from account holder):

Installer Registration Number (if different from account holder):

Finally, click **Add** and then installation is registered, with emails also being sent to the householder.

## Redeeming your points.

Redeem points

takes the Installer to the page to allow them to redeem points.

Simply select the number of points (minimum 10) and click **Redeem**.

### REDEEM POINTS

Current points for Davinder Sangha (davinder.sangha@sassco.co.uk): 75

Once you have amassed a minimum of 10 points, you can redeem them for a £10 value Love 2 Shop Voucher.

Points to redeem

Redeem

Schiedel will then receive the points request, which will be processed after the 10th of each month.

You will then receive an email shortly after this with details on how to download the voucher type of your choice (or an online version).



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## Notes.

- Please note that you must redeem the points by the 10th of each month as Schiedel processes all requests only once a month. If this date is missed, you can carry over to the next month.
- Points must be redeemed within the year of initial installation registration otherwise they will be removed. We will email you prior to any removal to allow you to redeem.
- It's important that order numbers are added as points won't be allocated without.
- For Garden Fireplace and our stove systems, a lot of the information is not required, but feel free to contact us at [sales.uk@schiedel.com](mailto:sales.uk@schiedel.com) for more clarification.
- The point amounts can change at any time without notice.

## Existing testimonials from users.

“The rewards scheme is great! Love spending my Love2Shop vouchers as a reward for registering the liners and twin wall.” From [Fire Designs](#)

“The best flue liners and chimney systems on the market. We would use nothing else.”  
From [Norfolk Woodburners](#)

“Love the scheme. Points make prizes and we've had well over £300 that we've used towards a holiday. Definitely worthwhile doing!” From [Siberian Stoves](#)

“Great scheme products always made with quality in mind highly recommended from us as we insist on only fitting your products” From Gerard Johnston

“Great quality products; go to manufacturer for our installations. Schiedel is our preferred chimney products manufacturer, great quality solutions, and having a reward scheme for registering our installations makes it even better.” From [CR Stoves](#)

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For more details on the scheme, please do not hesitate to contact us:

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